

Pursuit™

PROSVR Dealer Guide



THEFT ALERT



RECOVERY
CALL CENTER



AUTHORITY
RESPONSE ALERT



How to get a PROSVR Dealer Account

Dealer account requests will be sent to:

mlynch@voxxintl.com

Dealer Account Request: Needed Information

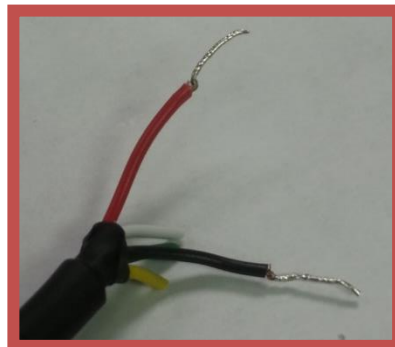
- Admin First/Last Name
- Admin Email Address
- If available, list of PROSVR device IMEIs

NOTE: The account creation process can take up to 48 hours. Please take this into account when activating devices.

Device & Installation

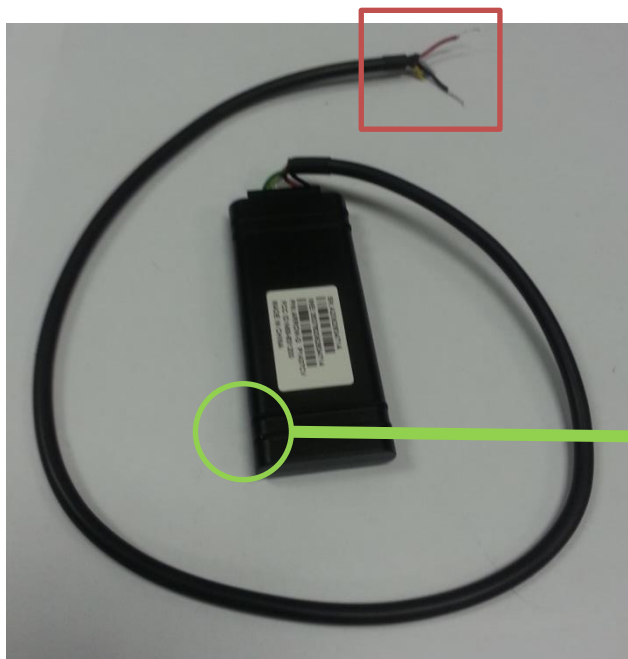
Installation Process:

1. Connect Ground
2. Connect Power
3. Turn on vehicle
4. Power and GPS LED's will flash
5. Once solid – device is connected



Red = Power

Black = Ground



Power and GPS LED

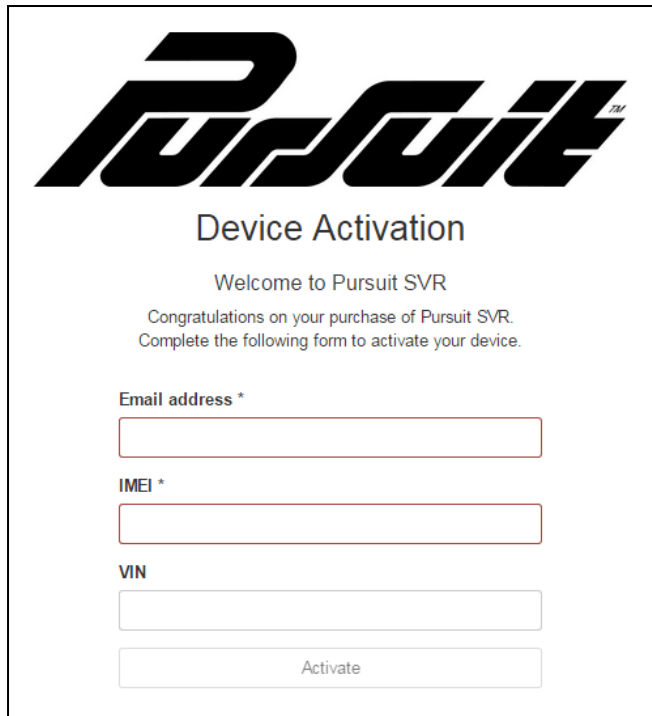
LED	Function	Blinking	Solid
Red	GPS	Acquiring Signal	Signal Acquired
Green	Cellular	Acquiring Signal	Signal Acquired



*Customer Device Transfer &
User Registration*

Transferring a Device

This process is how customer's transfer their device – ON THEIR OWN. Once the device is properly installed in a vehicle, it must be transferred to an account. For customers to transfer a device – they go to: www.prosvr.com and click the 'Activate' link in the top right corner. Clicking 'Activate' will re-direct you to the Device Activation page (see image below).



The image shows a screenshot of the Pursuit Device Activation page. At the top is the Pursuit logo. Below it is the title "Device Activation". The page contains a welcome message: "Welcome to Pursuit SVR. Congratulations on your purchase of Pursuit SVR. Complete the following form to activate your device." There are three input fields: "Email address *", "IMEI *", and "VIN". Below the VIN field is an "Activate" button.

Here they will enter the their email address (or the email of the recipient of the device), the devices IMEI (located on the sticker on the device) and VIN of the vehicle (this is not required).

Clicking 'Activate' will send a registration email to the submitted email address. In this email there will be a link and a 6 digit PIN needed to complete the transfer.

Device Activation

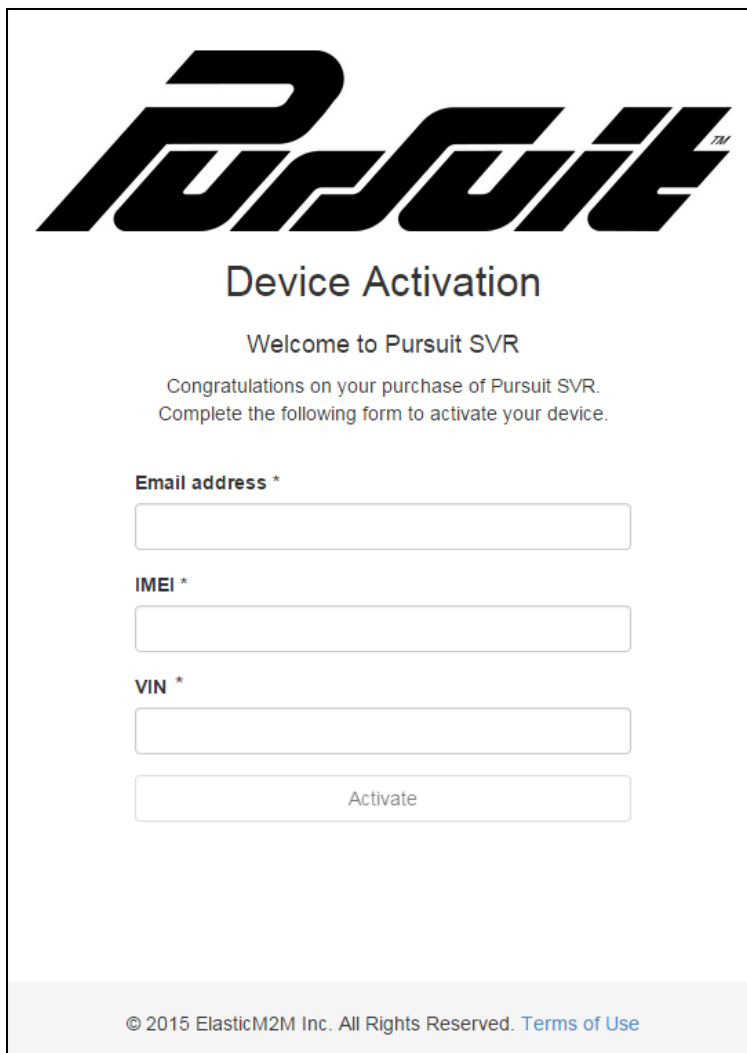
Now that you are on the home page of the Pursuit PROSVR website – please navigate to the ‘ACTIVATE’ button in the top right corner. When ready to continue click ‘ACTIVATE’



Device Activation

After clicking ACTIVATE – you will be redirected to the Device Activation page. Once here – fill in the appropriate **Email Address**, **Device IMEI** and **VIN** to continue.

NOTE: Your device's IMEI is located on the back of your device or on the device packaging.



The screenshot shows the Pursuit Device Activation page. At the top is the Pursuit logo. Below it is the title "Device Activation" and a welcome message: "Welcome to Pursuit SVR. Congratulations on your purchase of Pursuit SVR. Complete the following form to activate your device." The form contains three input fields labeled "Email address *", "IMEI *", and "VIN *". Below these fields is an "Activate" button. At the bottom of the page, there is a copyright notice: "© 2015 ElasticM2M Inc. All Rights Reserved. [Terms of Use](#)".

Device Activation

Once the account information is submitted, a registration email will be sent to that email account. Please check that email account for a message from the Pursuit PRO SVR family.

In this registration email is the Stolen Vehicle Recovery call center phone number, a link to complete your registration and PIN. Please make note of your PIN and follow the registration link provided.

Welcome to Pursuit Pro SVR!

Your vehicle is now protected with stolen vehicle technology. In the event of a stolen vehicle please call the number below:

[1-877-564-4442](tel:1-877-564-4442)

With your purchase of Pursuit Pro SVR, for 30 days you are eligible for a free year of location services. Which includes; geo-fencing, notifications, real-time tracking and access to both the Pro SVR application (iOS and Android) and web portal.

In order to activate your Free Year of Location Services you must have a valid Credit Card. Please go to <http://pursuit.elasticm2m.com/signup> and use the 6 digit PIN to activate your account.

#####



Thank you for choosing Pursuit PRO SVR - We hope you never have to call us!

- The Pursuit Family

Device Activation

The registration form contains the following fields and elements:

- Sign Up PIN Code * (text input)
- First Name * (text input) and Last Name * (text input)
- Credit Card * (text input) and CCV * (text input)
- Expiration Month * (dropdown menu) and Expiration Year * (dropdown menu)
- Address Line 1 * (text input)
- Address Line 2 (text input)
- City * (text input) and State * (dropdown menu)
- Zip Code * (text input) and Country * (dropdown menu, currently showing 'US')
- Email Address * (text input)
- Phone Number (text input with international dialing icon)
- Password * ⓘ (text input)
- Too short (red error message)
- Re-enter password * (text input)
- I accept the [Terms of Service](#)
- Create Account (button)

Once you have followed the 'Sign Up' link in the registration email. You will be re-directed to the Pursuit Sign Up webpage.

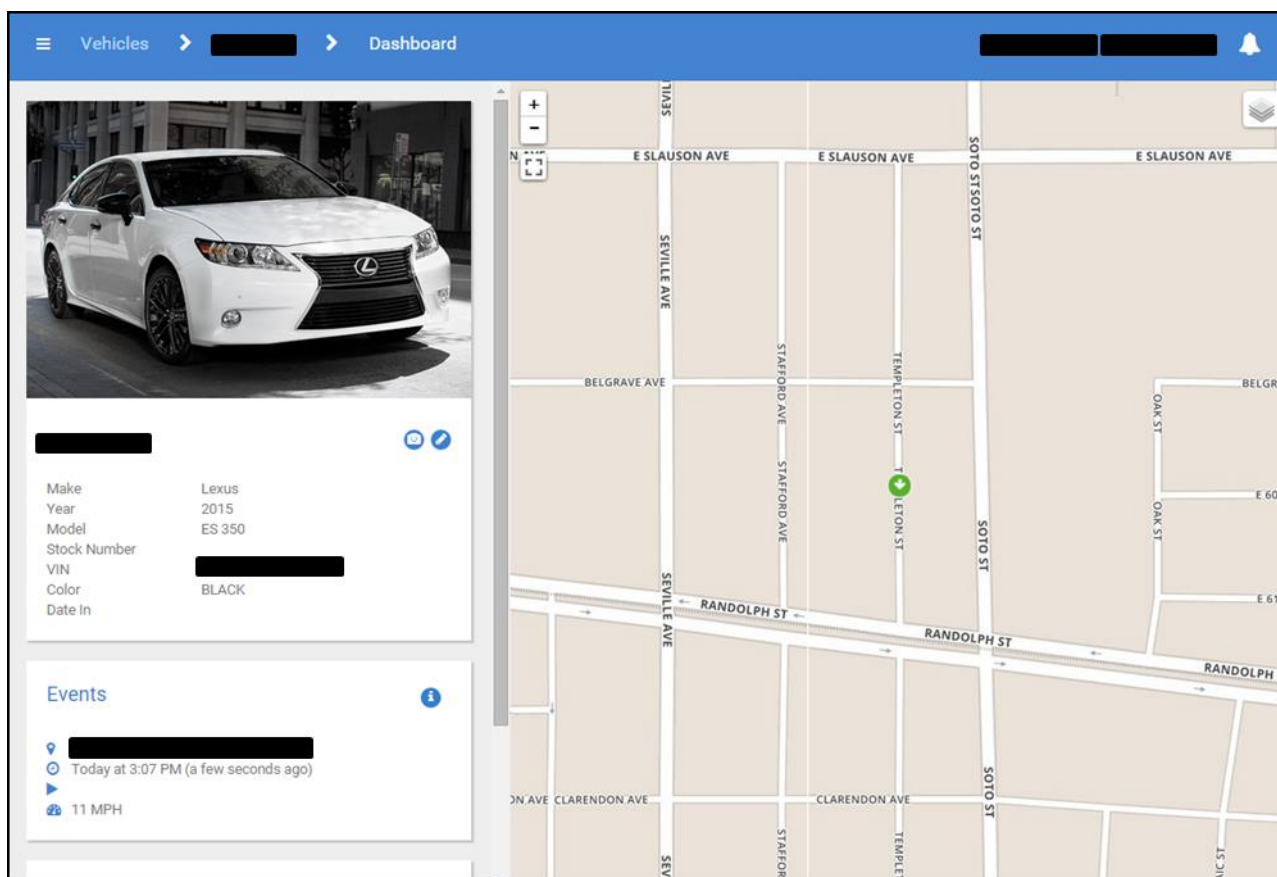
If you are an existing customer, please proceed to log in to add your new device.

If you are a new customer, continue by entering your PIN code from the registration email, your first and last name, billing information, confirm your email address and create an account password.

When you are ready to continue – accept the terms of service and click 'Create Account'.

Device Activated

Once you click 'Create Account' you will be automatically logged into the Pursuit PRO SVR web portal. From here you can track your vehicles, create Geo-fences, change user settings and even turn on event notifications.

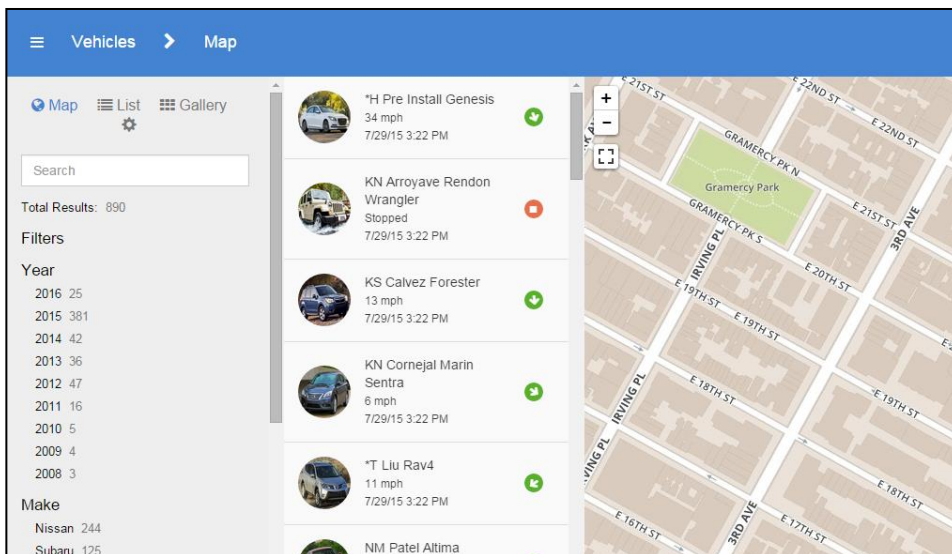




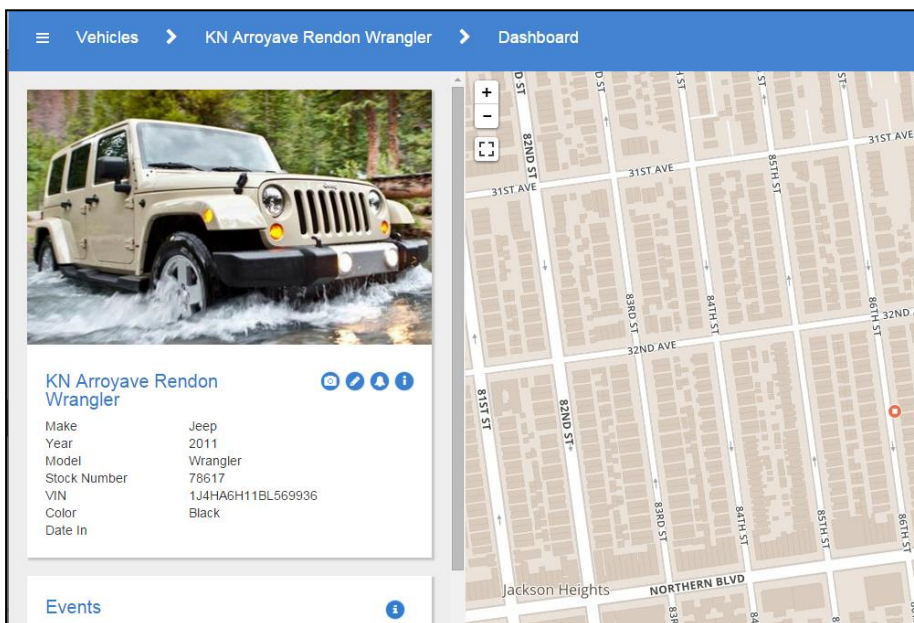
***Dealer Device Transfer &
User Registration***

Dealer Transfers Device to Customer


Log into your Pursuit SVR account and locate the device/vehicle to be transferred:

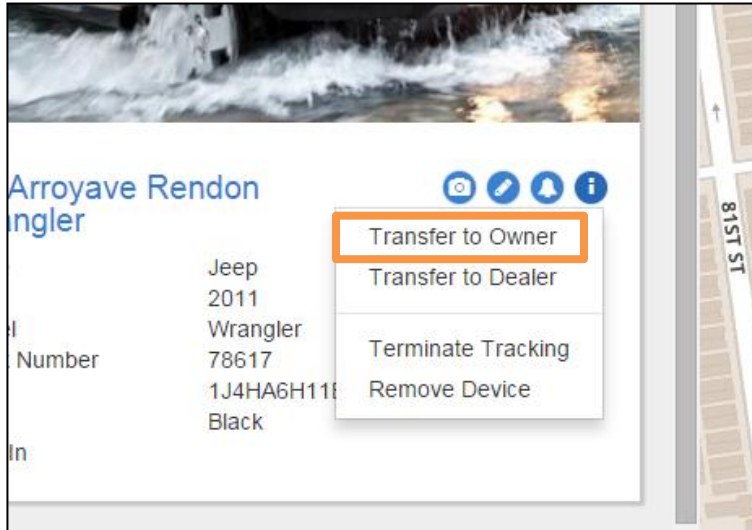


Once you have found the device/vehicle, click on the vehicle to view its profile:



Dealer Transfers Device to Customer

Now that you are viewing the vehicle – click the ‘ACTIONS’ icon () and choose the option ‘TRANSFER TO OWNER’:



Once Clicked you will be prompted to fill out the customer’s vehicle details. If details were previously added via the dealer account – they will appear here.

The screenshot shows a 'Vehicle Details' form. The form has five input fields: 'VIN *' with the value '1J4HA6H11BL569936', 'Year *' with the value '2011', 'Make *' with the value 'Jeep', 'Model *' with the value 'Wrangler', and 'Color *' with the value 'Black'. To the right of the form is a photo of a tan Jeep Wrangler driving through water. At the bottom of the form are two buttons: 'Cancel' (red) and 'Next' (blue).

Dealer Transfers Device to Customer

Once the customer's vehicle information is entered – click 'NEXT' to continue. The next step is to fill out the 'OWNER INFORMATION':

Owner Information

First Name *	Last Name *
<input type="text"/>	<input type="text"/>
Email *	Phone Number
<input type="text"/>	<input type="text"/>

Click 'NEXT' to continue - you will still be able to edit/review the vehicle and customer information. Next you will see a 'REVIEW DETAILS' section pop up. Confirm the vehicle and customer information is correct and click 'TRANSFER' to finalize the device transfer:

Review Details

Vehicle Information		Owner Information	
Make	Jeep	First Name	Michael
Year	2011	Last Name	Lynch
Model	Wrangler	Email	mlynch@voxxintl.com
VIN	1J4HA6H11BL569936	Phone Number	2482311212
Color	Black		

Dealer Transfers Device to Customer

Once the information is Transferred, a registration email will be sent to that email account. Please have the customer check their email account for a message from the Pursuit PRO SVR family.

In this registration email is the Stolen Vehicle Recovery call center phone number, a link to complete your registration and PIN. Please make note of your PIN and follow the registration link provided.

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- Last Name * (text input)
- Credit Card * (text input)
- CCV * (text input)
- Expiration Month * (dropdown menu)
- Expiration Year * (dropdown menu)
- Address Line 1 * (text input)
- Address Line 2 (text input)
- City * (text input)
- State * (dropdown menu)
- Zip Code * (text input)
- Country * (dropdown menu, currently showing 'US')
- Email Address * (text input)
- Phone Number (text input with international dialing icon)
- Password * ⓘ (text input)
- Too short (red error message)
- Re-enter password * (text input)
- I accept the [Terms of Service](#)
- Create Account (button)

Once customers have followed the link in the registration email or the activation link on the Pursuit website. You will be re-directed to the Pursuit Sign Up webpage.

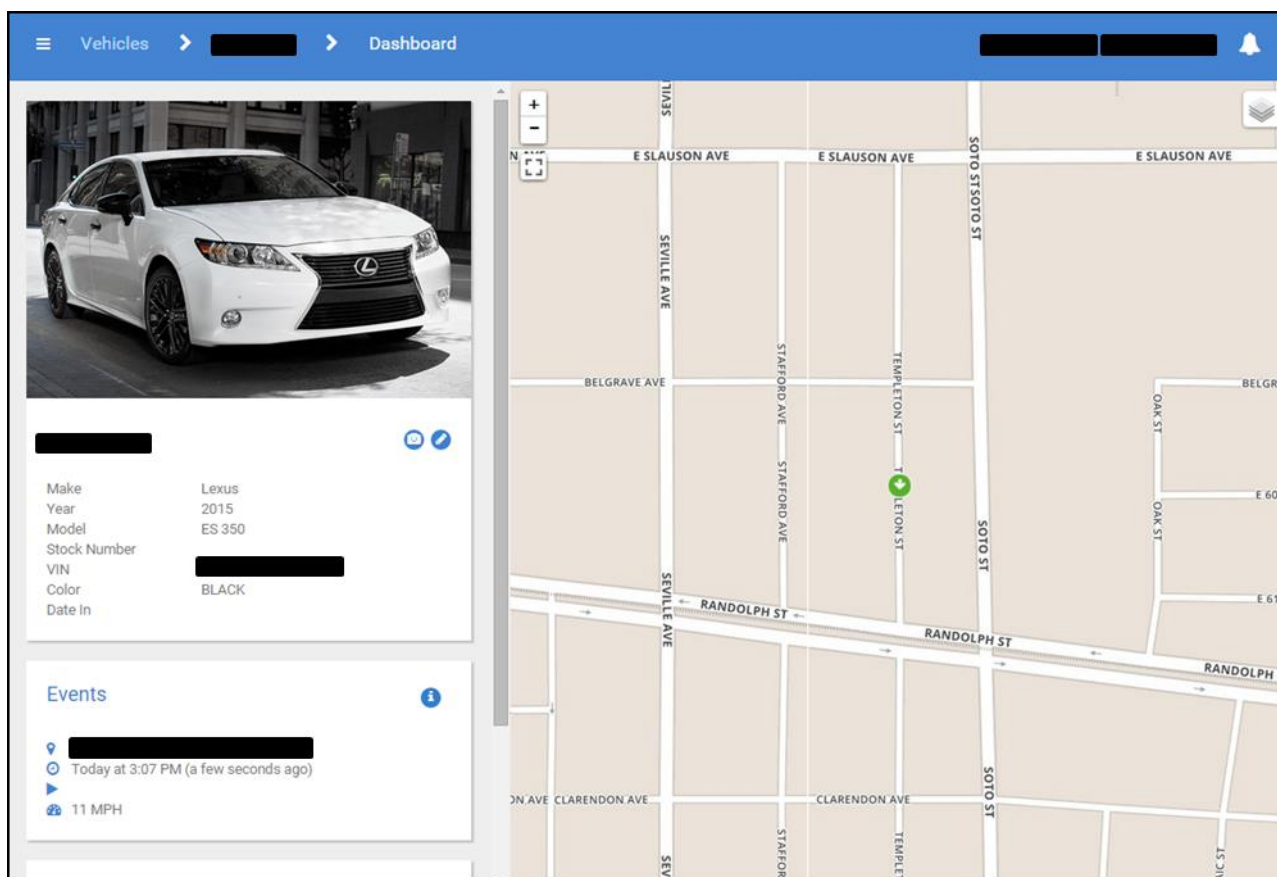
If they are an existing customer, they will log in to add their new device. At this point the device has been successfully transferred to their account.

If they are a new customer, they continue by entering their PIN code from the registration email, their first and last name, billing information, confirm their email address and create an account password.

When they are ready to continue – have them accept the terms of service and click ‘Create Account’.

Device Activated

Once you click 'Create Account' you will be automatically logged into the Pursuit PRO SVR web portal. From here you can track your vehicles, create Geo-fences, change user settings and even turn on event notifications.





*Web Portal
Walkthrough*

Home Screen

Search Tools

Vehicle List



Map and Vehicle Locations

The screenshot displays the Pulsit software interface. At the top, there are three main sections: 'Search Tools', 'Vehicle List', and 'Map and Vehicle Locations'. The interface is divided into three main areas:

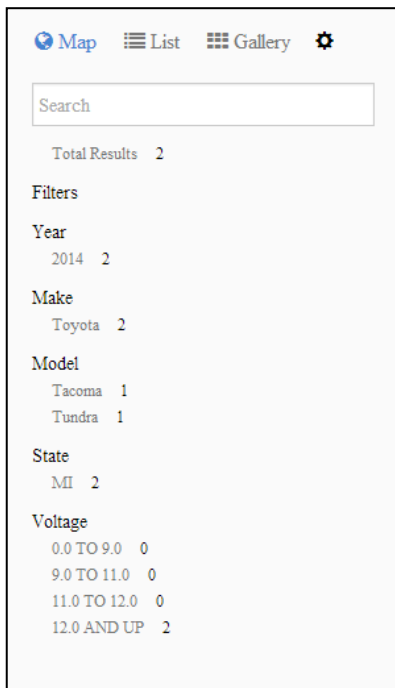
- Left Panel (Filters):** Contains a search bar, 'Total Results: 1686', and various filter categories:
 - Year:** 2015 (138), 2014 (24), 2012 (23), 2013 (23), 2011 (9), 2016 (6), 2002 (3), 2009 (3), 2010 (2), 1990 (1).
 - Make:** Nissan (84), Subaru (48), Toyota (45), Hyundai (11), Kia (9), Mazda (6), Chevrolet (5), Ford (5), BMW (3), Volkswagen (3).
 - Model:** Rogue (35), Forester (20), Murano (9), Pathfinder (8), RAV4 (8).
- Vehicle List (Middle):** A list of vehicles with their status and location:
 - KN Chiong Rogue: 10 mph, 5/5/15 9:18 AM (Stopped)
 - NK Aviles Soul: 16 mph, 5/5/15 9:18 AM (Stopped)
 - A2065064319: Stopped, 5/5/15 9:18 AM (Stopped)
 - *N Papageorge Armada: Stopped, 5/5/15 9:18 AM (Stopped)
 - A2065078525: Stopped, 5/5/15 9:17 AM (Stopped)
 - KS Fugura Forester: 27 mph, 5/5/15 9:16 AM (In Motion)
 - NM Deno C Class: Stopped, 5/5/15 9:16 AM (Stopped)
 - KN McCoy Rogue: 17 mph, 5/5/15 9:16 AM (In Motion)
 - KS Douglas Outback: Stopped, 5/5/15 9:16 AM (Stopped)
 - NK Ramiro Sorento: 8 mph, 5/5/15 9:16 AM (In Motion)
- Map (Right):** A satellite map showing the location of the vehicles. Red squares indicate stopped vehicles, and green downward arrows indicate vehicles in motion. The map shows a dense urban area with several cemeteries and major roads.

*** NOTE: Search tools are only available on accounts with +10 devices ***

Map Key

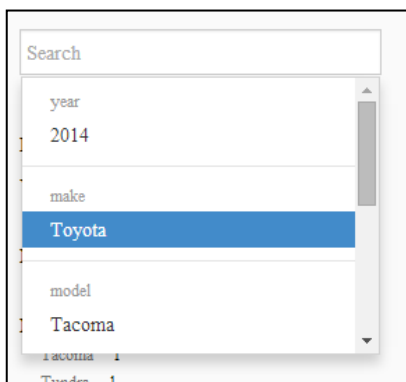
	
<p>Vehicle Stopped</p>	<p>Vehicle in motion (Trajectory)</p>

Search Tools

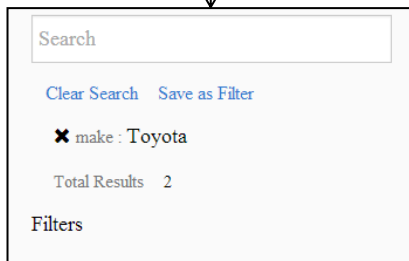


In this section, you can search for vehicles with key words or by selecting various filters. Applied filters will sort your inventory – these filters can be stacked.

For example you can find all vehicles in state A with low voltage by selecting the correct State filter: State A and the low Voltage range: 0.0 to 9.0



Use the Search Bar to sort by Make, Model, Year, State or Battery Voltage

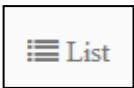
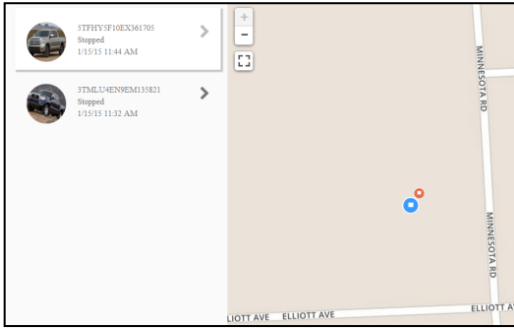


Remove filters by clicking the small "X"

View your Inventory



View all vehicles on a map



View Vehicles in a detailed list

Vehicles									
Vehicles	Devices	New Vehicle							
Name	Year	Make	Model	VIN	Serial Number	Speed	Alerts	Last Reported	
5TFHY5F10EX361705	2014	Toyota	Tundra	5TFHY5F10EX361705	A2062834938	0		01/15/2015 @ 11:44AM	
3TMLU4EN9EM135821	2014	Toyota	Tacoma	3TMLU4EN9EM135821	A2062836768	0		01/15/2015 @ 11:32AM	



View Vehicles as large thumbnails with details

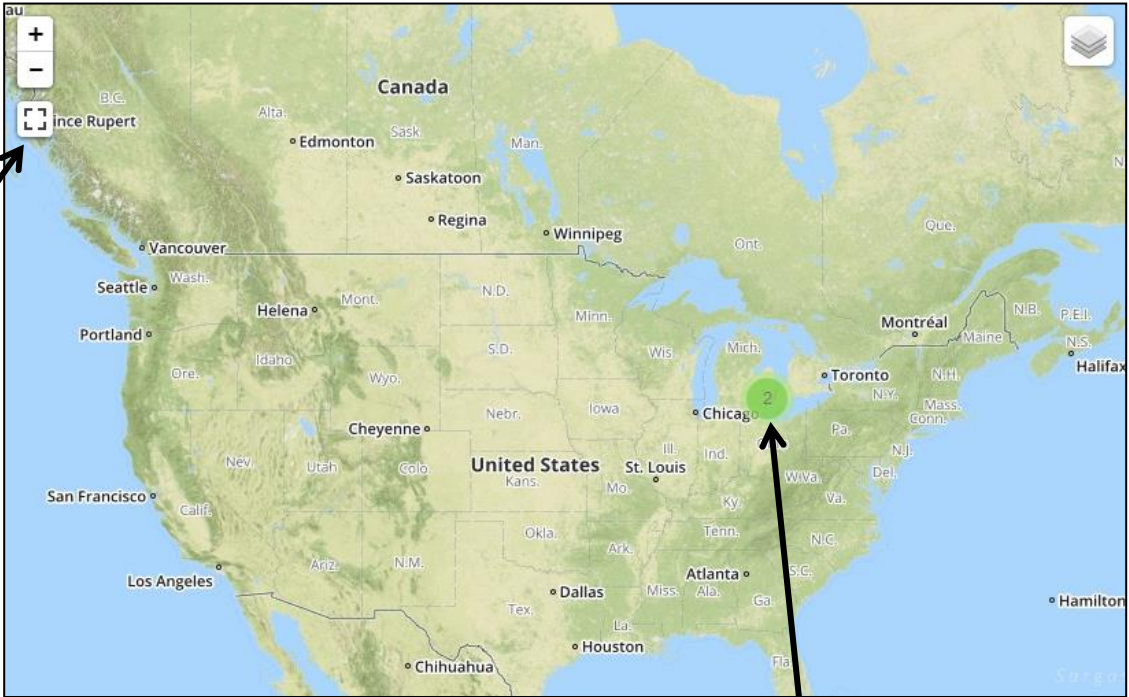
[5TFHY5F10EX361705](#)
2014 Toyota Tundra
Stopped
Elliott Avenue Troy MI
Last Reported: 1/15/15 11:44 AM

3TMLU4EN9EM135821
2014 Toyota Tacoma
Stopped
Minnesota Road Troy MI
Last Reported: 1/15/15 11:32 AM

Vehicle Location Map

Change from terrain to satellite view

Zoom in/out



Full screen

Multiple Vehicles in the same location or near each other

Zoom in to see vehicles unique locations

Selecting Individual Vehicles

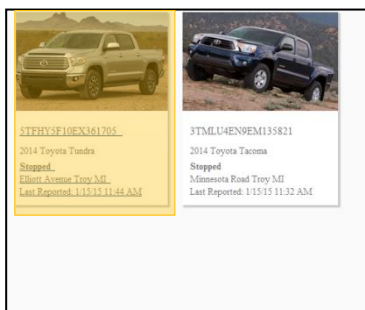
There are multiple ways for the user to see more detail and location information:

1. Choosing a specific vehicle off the list
2. Clicking the picture from the gallery
3. Clicking the Green or Red location icon on the map
4. Clicking the arrow next to the vehicle in the map view

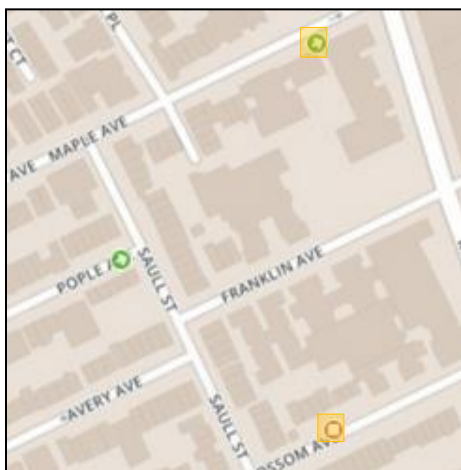
1.

Vehicles					
Devices					
New Vehicle					
Name	Year	Make	Model	VIN	
5TFHYSF10EX361705	2014	Toyota	Tundra	5TFHYSF10EX361705	
3TMLU4EN9EM135821	2014	Toyota	Tacoma	3TMLU4EN9EM135821	

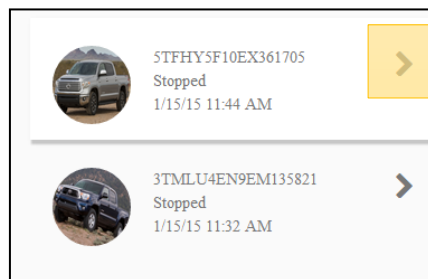
2.



3.



4.



Individual Vehicle Profile

Device Serial Number

The screenshot shows a mobile application interface for a vehicle profile. At the top, there is a navigation bar with 'Vehicles', 'STFHYSF10EX361705', and 'Dashboard'. Below this, there are three main sections: 'Vehicle Overview', 'Events - Trip log', and 'Device Information'. To the right of these sections is a map showing the vehicle's current location. A blue arrow points from the 'Device Serial Number' label to the 'VIN' field in the 'Device Information' section. Another blue arrow points from the 'Vehicle Location' label to a specific location on the map.

Vehicle Overview

Events - Trip log

Device Information

Vehicle Location

Actions allow you to edit vehicle information, change the vehicle photo and transfer devices to customers accounts.

A close-up of the 'Actions' menu, which is a dropdown list containing the following options: 'Edit Details', 'Change Photo', 'Transfer to Owner', 'Terminate Tracking', 'Transfer to Dealer', and 'Remove Device'.

Vehicle Events

Events

- Dorado Drive, Lake Forest CA
- 03/27/2015 (a month ago)
- Ignition Off
- 0 MPH

To see more details of each event, click the “i” Icon in the top right corner of ‘Events’.

Detailed list of selected vehicles events.

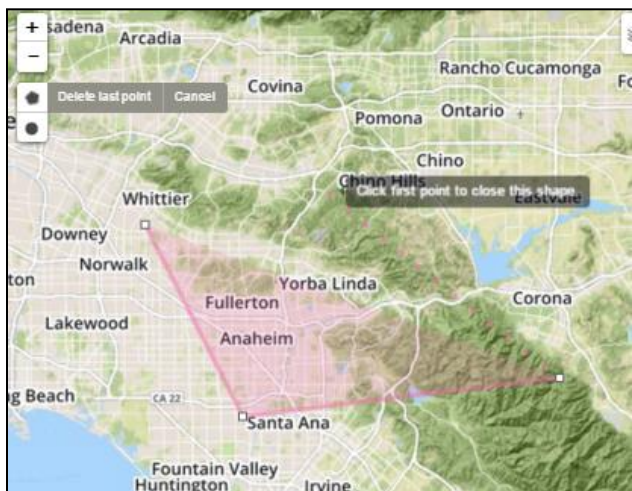
Click on individual events to see more detail.

☰ Vehicles > 5TDZY5G17CS040556 > Events
Michael

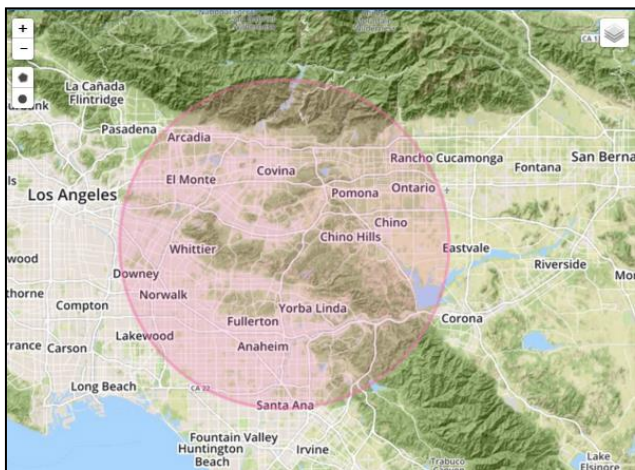
Events

Timestamp	Event	Place	Speed	Heading
03/27/2015 @ 10:12PM	Ignition Off	Dorado Drive Lake Forest CA	0	
03/27/2015 @ 10:07PM	Drive	Glenn Ranch Road Lake Forest CA	49	
03/27/2015 @ 10:02PM	Ignition On	Bake Parkway Lake Forest CA	0	
03/27/2015 @ 9:43PM	Ignition Off	Bake Parkway Lake Forest CA	0	
03/27/2015 @ 9:41PM	Drive	Bake Parkway Lake Forest CA	24	
03/27/2015 @ 9:36PM	Ignition On	27412 Portola Parkway Lake Forest CA	0	
03/27/2015 @ 8:22PM	Ignition Off	27412 Portola Parkway Lake Forest CA	0	
03/27/2015 @ 8:21PM	Drive	27412 Portola Parkway Lake Forest CA	4	
03/27/2015 @ 8:16PM	Ignition On	Dorado Drive Lake Forest CA	0	
03/27/2015 @ 7:05PM	Ignition Off	Dorado Drive Lake Forest CA	0	
03/27/2015 @ 7:05PM	Drive	Dorado Drive Lake Forest CA	32	
03/27/2015 @ 7:00PM	Drive	Bake Parkway Lake Forest CA	15	
03/27/2015	Drive	27 Spectrum Pointe Drive Lake	18	

Creating a Geo-Fence



Click “Draw a Polygon” to start your geo-fence. Each click will create a point for your geo-fence. All the area inside of the shape will be included in the geo-fence. Connect the first and last point to complete the geo-fence. To undo a point, click “Delete Last Point”. Click “Cancel” to remove geofencing.



Click “Draw a Circle” to start your geo-fence. Drag your cursor to make the geo-fence bigger or smaller. When it is to the size of your liking – click.

These are not permanent - you can always delete and restart!

Create New Geofence

Name

Category

Notifications ON

Enter Exit

You'll be notified when vehicles enter or exit this geofence.

Once you are finished sizing your geo-fence – you can add a name and category. You can also set if the geo-fence will generate enter or exit notifications – or both!



PROSVR Mobile App Guide



THEFT ALERT



**RECOVERY
CALL CENTER**

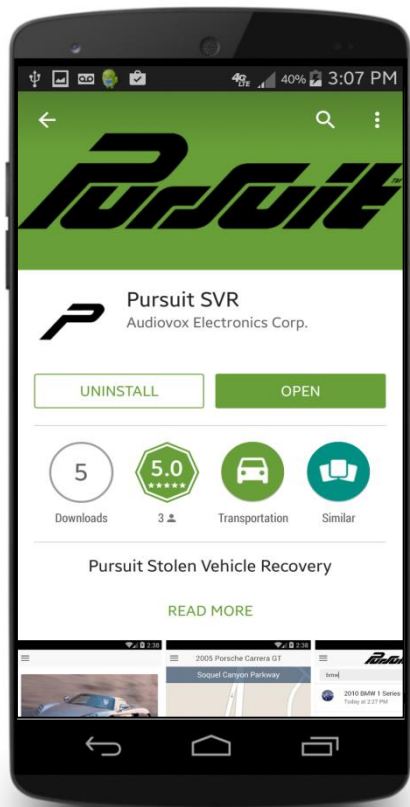


**AUTHORITY
RESPONSE ALERT**

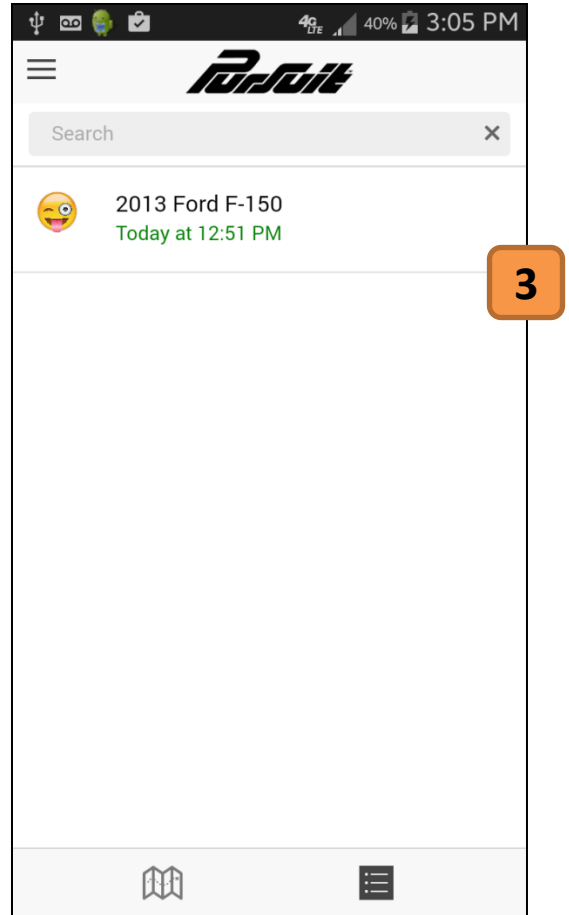
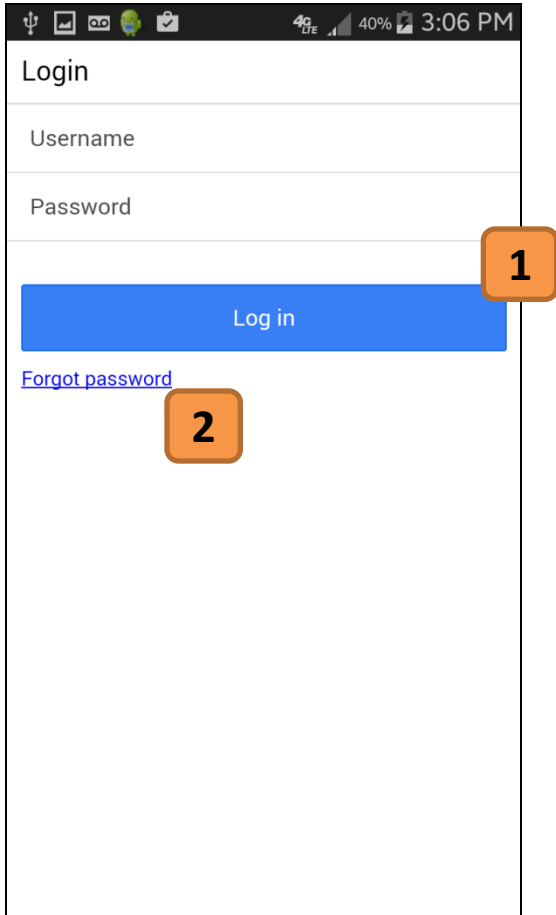


Downloading the Mobile App

The Pursuit SVR application is available for all Android and iOS powered devices. Please navigate to the Google Play or App Store and search for “Pursuit SVR”. Once you have found the correct application, download and install onto your device. When it has finished installing, please open the application and continue by logging in with the Pursuit SVR username and password that you previously created.



Logging into the Application



1. Log In Screen

Once the application is downloaded, enter your username and password to log in.

2. Forgot Password

Click here if password is forgotten. A email will be sent to your registered email address. In this email you will be asked to create a new password.

3. Vehicles Screen

After you have logged in, you will be directed to the home screen. Here you will see all the vehicles in your account. Click on a vehicle profile to view its location on the map.

Location Map

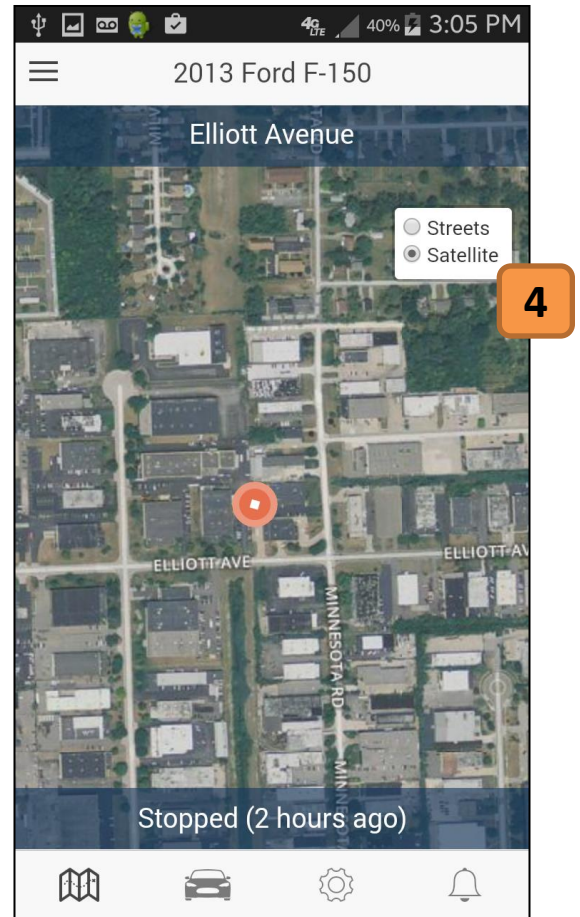


1. Vehicle Location Information

The vehicle's location can be viewed here. The closest street or address will be displayed.

2. Device Status

The installed device's status is displayed here – Moving or Stopped. The time in parentheses is how long it has been in this status.



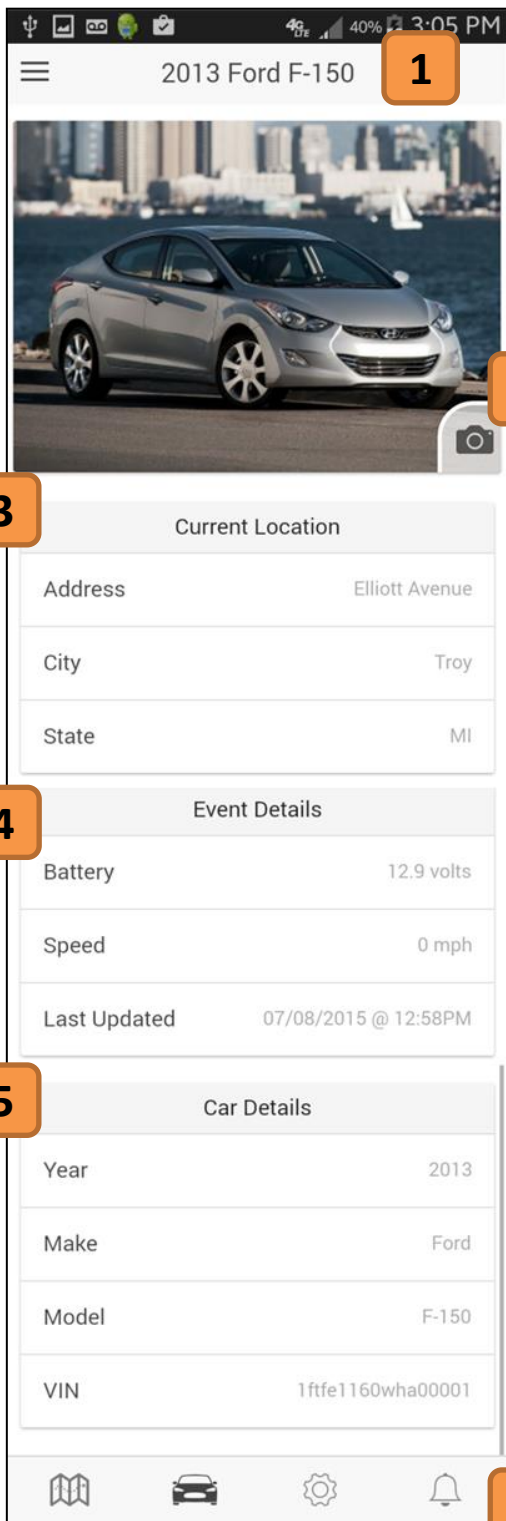
3. Current Location Icon

This is the current location icon. This icon shows the device status at a glance. The red circle with a square mean stopped and a green circle with an arrow means moving.

4. Change Map View

Touching here will open the map view box. You can choose Streets (Left) or Satellite (view).

Your Vehicle Profile



1. Chosen Vehicle

Your chosen vehicle's Name will be displayed here.

2. Add/Edit Vehicle Photo

This section will show your vehicle's Current Location – Address, City and State.

3. Current Location

This section will show your vehicle's Current Location – Address, City and State.

4. Event Details

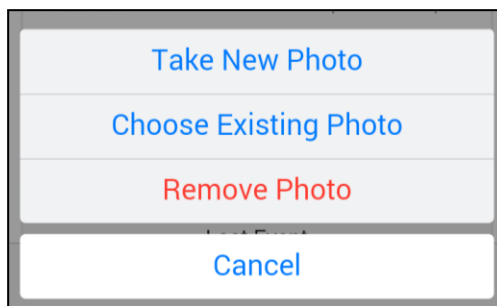
This section will show your vehicle's Event Details – Battery voltage, Current Speed and Last Updated timestamp.

5. Car Details

This section will show your Car Details – Year, Make, Model and VIN.

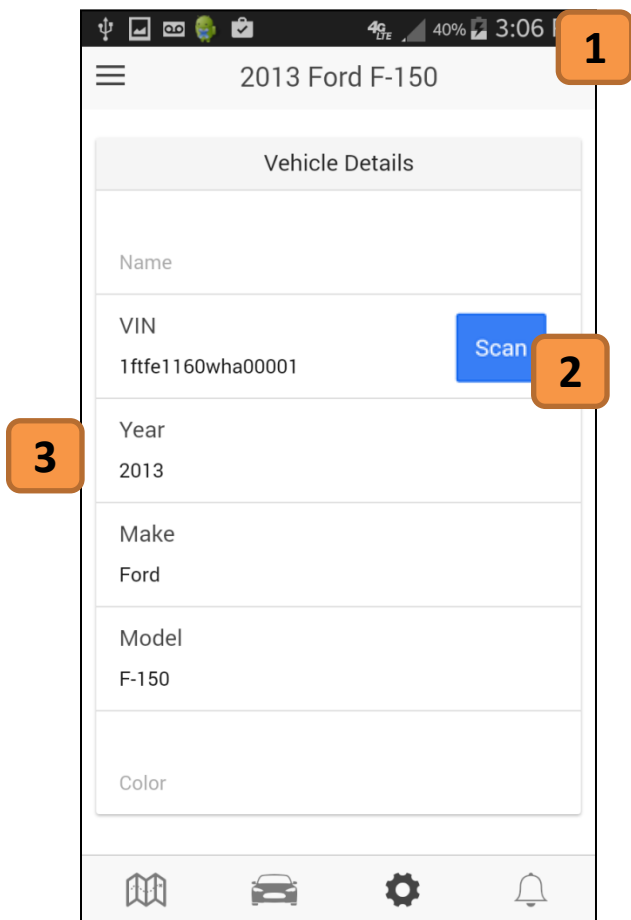
6. Navigation Bar

This is the Navigation Bar. The buttons from left to right are: Map, Vehicle Status, Vehicle Details and Notifications.



Add/Edit Photo Menu

Your Vehicle Details



VIN Scanner

1. Chosen Vehicle

Your chosen vehicle's Name will be displayed here.

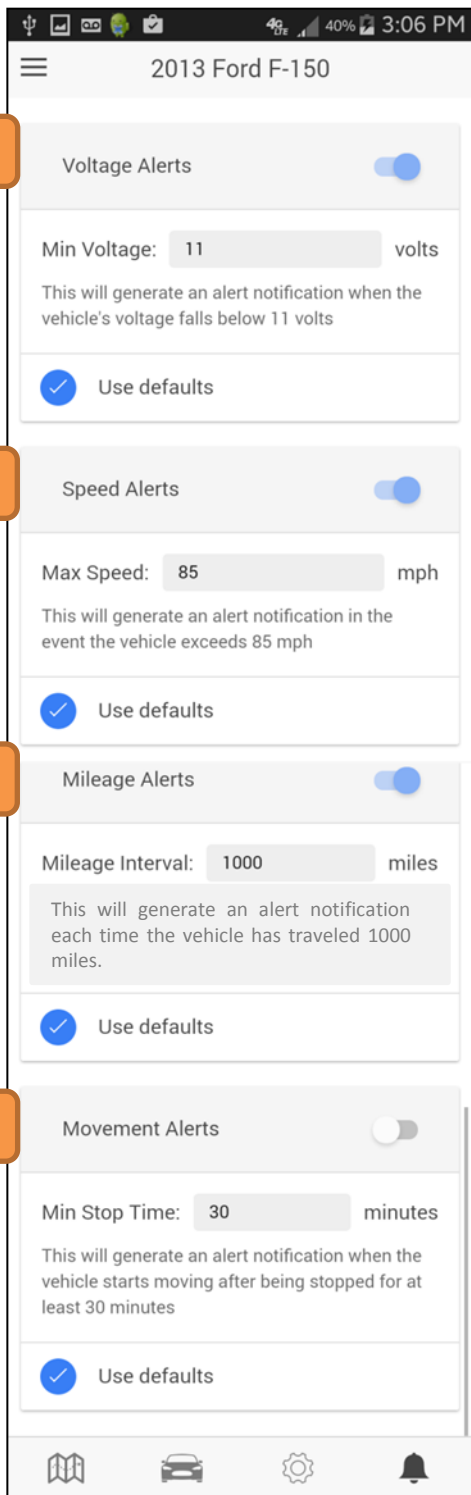
2. VIN Scanner

Click here to open up the VIN scanner. Once open you can scan the bar code to enter your VIN (reference your vehicle's owner manual for location).

3. Vehicle Details (Editable)

Here you can view all your vehicle details: VIN, Year, Make, Model and Color. Each section is editable – click on the value to edit the information.

Notifications



1. Voltage Alerts

The voltage alert will send a notification when the battery's voltage falls below the set voltage value. (Default: 11 Volts)

2. Speed Alerts

The Speed alert will send a notification in the event the vehicle exceeds the set MPH value. (Default: 85 MPH)

3. Mileage Alerts

The Mileage alert will send a notification when vehicle has traveled the set Miles value. (Default: 1000 Miles)

4. Movement Alerts

The Movement alert will send a notification when the vehicle starts moving after the set minute value. (Default: 30 Minutes)

5. On/Off Switch

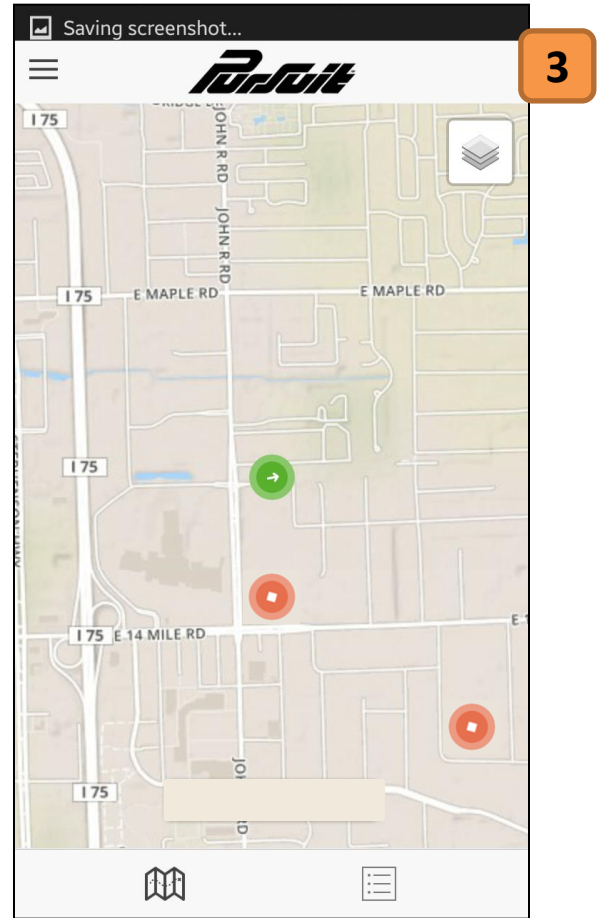
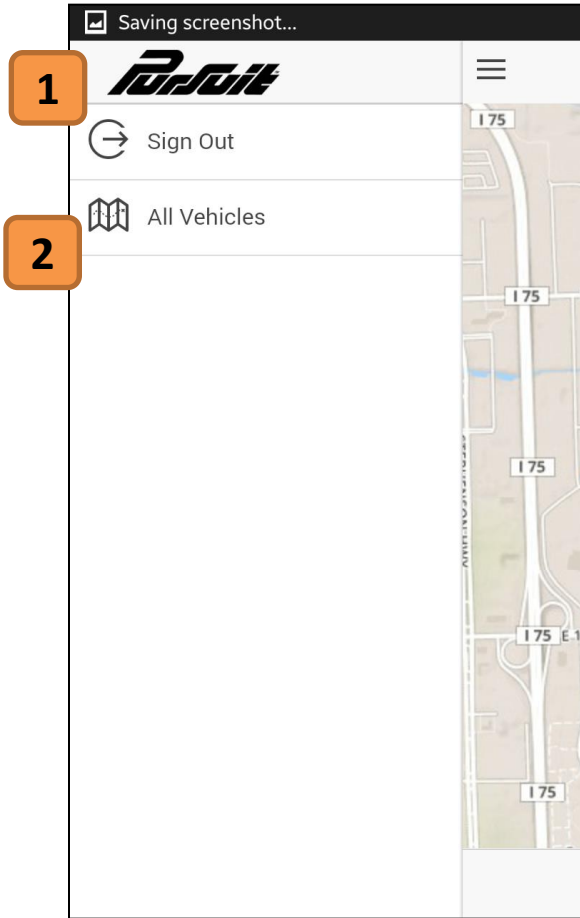
Tap this icon to turn specific notifications on or off.

6. Default Check Box

When the 'Use defaults' box is checked – default settings will be used. To edit notification settings – uncheck this option.



Options Menu



1. Sign Out

Click here to sign out of the mobile application.
You will be directed to the log in screen.

2. All Vehicles

Click here it to view all the vehicles associated
with your profile – on one map.

3. All Vehicles Screen

After clicking 'All Vehicles' you will be directed
to the all vehicles map. Here you can view all
your vehicles, their location and current status.

Reporting a Stolen Vehicle:

In the event that your vehicle is moved without your permission and/or stolen – you can contact our 24/7 Stolen Vehicle Call Center (number below) to help with the recovery process.

When calling the hotline, please note the information below that will be needed to verify your account and device information. Without this information you will not be able to start the SVR process.

- Account holder's **NAME**
- Stolen Vehicle's **VIN**
- Valid stolen vehicle **POLICE REPORT**

Stolen Vehicle 24/7 Hotline:

1-877-564-4442

*** SVR is available to ALL Pursuit SVR Customers ***



Support Information:

www.PROSVR.com

Stolen Vehicle Recovery Call Center: 1-877-564-4442

For customer or technical support please call Audiovox support:
1-800-300-4550

9am – 9pm (Eastern) Mon – Friday

10am – 2pm (Eastern) Sat

Also visit www.PROSVR.com/support for online FAQs

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.